



Trex Outdoor Products Motorized Screen Warranty

Limited Lifetime Warranty

Our limited lifetime warranty covers the screens components (excluding mesh, motors and controls) to the original purchaser for the lifetime of their home. Motors and controls are covered under warranty for 5 years. Screen mesh is covered under warranty for 10 years. Contact Trex Outdoor Products if any warranty issues arise.

Terms and Conditions

Trex Outdoor Products warrants solely to the original purchaser the screen purchased will be free from defects in materials and workmanship under normal use as long the screen remains at its original installed location and is owned by the original purchaser. This limited warranty does not apply to the mesh and mesh components, clear and colored vinyl materials, asserted defects caused by modifications, misuse, abuse or improper maintenance of the screen, asserted defects involving subjective personal likes or judgements, defects asserted by any purchaser who did not purchase the screen from an authorized dealer, or the specific components outlined below.

Motors and controls

Trex Outdoor Products warrants the electric motors and controls for a period of 5 years commencing from the date of satisfactory installation for the original purchaser against failure under expected normal use. The warranty is void if the electric motor is exposed to water, acts of God or abnormal conditions.

Fabrics

The limited warranty covers the fabric becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight, mildew, rot and normal atmospheric conditions. Abnormal or excessive discoloration and fading is covered. It does not cover discoloration from atmospheric pollution or other debris. The warranty coverage is 10 years from the date of purchase. Trex Outdoor Products will provide new fabric to replace the non- functioning fabric. The warranty does not cover the cost of labor or other consequential or incidental expenses.

Limitation on Obligations

The obligations of Trex Outdoor Products hereunder are limited to repair or replacement (at our sole discretion) of included parts of the screen found to be defective under the warranty. In no event shall Trex Outdoor Products be liable for damages of any type, including, but not limited to, economic loss, or any indirect, punitive, special, incidental, or consequential damages of any type, including, but not limited to, time, wages or lost profits, of any nature or kind, or for damages to or loss of property, whether caused by negligence or otherwise.

Any implied warranty, including, but not limited to, the implied warranty of merchantability and the implied warranty of fitness of a particular purpose, is hereby limited in duration to that of the express limited warranty contained in this document, unless a shorter period is permitted by law. This document sets forth the entire liability of Trex Outdoor Products. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and or exclusion may not apply to you.

No Other Express Warranties

The warranty set forth herein constitutes the entire express warranty and representation of Trex Outdoor Products regards to its screen products. This warranty shall be controlling over any conflicting terms and conditions of any purchased orders, contracts, or invoices which may be executed in connection with the purchase of screen products.

Warranty Disclaimer

Our screens are not hurricane rated and are not intended to be used in the event of high winds. Our screens are rated up to 40 MPH winds and should be in the up position before wind gusts reach 40 MPH. Failure to roll up your screen in high wind situations will render your warranty null and void.

Contact Trex Outdoor Products at 713-504-1108 for warranty support.